

Sl. No.	RFP Document		Content of RFP (prior to releasing of corrigendum)	Modification as per corrigendum	Clarification/Alteration requested by prospective firm post publication of corrigendum	Reply
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1	75	III. Duration of the Contract	1. The contract will be for 8 months.	No change	Owing to the extensive scope of services, complexity in delivery due to the involvement of multiple Departments <b>as well as substantial procedural timelines of bid process management and keeping the provision of possible re-tendering of the SI RFP</b> , we had proposed to extend the contract period to <b>12 months. As the clause has been kept unchanged, we understand that any additional man-month required will be billed over and above the financial proposal submitted against the estimated effort (as envisaged in the RFP and corrigendum).</b>	Pls. refer RFP
2	35	Part A: Mandatory Criteria	The Applicant <b>shall have undertaken a minimum of 3 (three) similar assignments of minimum value Rs.2 crore each</b> , in the last five financial years, with scope similar to this project/RFP.  <i>Documents required - Work order and Completion Certificate or phase completion certificate</i>	No change	we understands that the "Mandatory criteria" allows the prospective consultants to furnish details of <b>on-going projects</b> with similar scope of work and a minimum value of INR 2 Crore each in the last five years.  As a result, we would like to humbly request you to <b>remove the requirement of furnishing Completion Certificate and/or phase completion certificate</b> from the mandatory criteria since it could be difficult to obtain such documents from the Government Departments. Thus <b>work order/LoI/copy of signed agreement should suffice.</b>	No change
3	37	Team Leader	Master's Degree from a reputed university in IT field.	B.E./B.TECH Degree from a reputed university in CS/IT field.	we would also like to thank the Directorate for revisiting the requisite minimum educational qualification for the project resources.  However we would also like to inform you that the majority of workforce in the IT domain who have rich prior experience of working in eGovernance projects across the country involving GPR, FRS, Bid process management etc. possess a <b>B.E./B.Tech Degree across all disciplines. Since these assignments are primarily process oriented &amp; their in depth understanding in this regard, the resources do not necessarily require educational qualification specifically in CS/IT.</b>	No change

			<p><b>It is thus humbly requested that the clauses pertaining to educational qualification requirement for Team Leader, Solution Architect, Database Expert, GPR Process Expert (Operations research), GPR Process Expert (Governance domain), GPR Technical Expert positions be relaxed from "B.E/B.TECH Degree from a reputed university in CS/IT field" or "B.E/B.TECH Degree in CS/IT/Electronics/Electronics and Telecom from a reputed university (as applicable) to the following in order <i>to ensure quality resource deployment from our end</i> -</b></p>	No change
Key Expert 1 (Solution Architect)	Master's Degree from a reputed university in CS/IT field.	B.E/B.TECH Degree from a reputed university in CS/IT field.	<p><b>1. Team Leader - B.E/B.TECH Degree with MBA from a reputed university in any field</b> (since this position primarily needs strong managerial skills to coordinate with the line Departments as well as skillsets for managing the on-ground project team to ensure seamless delivery)</p>	No change
Key Expert 2 (Database Expert)	Master's Degree from a reputed university in CS/IT field.	B.E/B.TECH Degree from a reputed university in CS/IT field.	<p><b>2. Solution Architect, Database Expert, GPR Process Expert (Operations research), GPR Process Expert (Governance domain), GPR Technical Expert - B.E/B.TECH Degree from a reputed university in any field or MSc in CS/IT or MCA</b> (since these positions need thorough understanding of Government processes and experience in IT/eGovernance.)</p>	No change
Key Expert 3 GPR Process Expert (Operations research)	Master's Degree from a reputed university in IT field.	B.E/B.TECH Degree in CS/IT/Electronics/Electronics and Telecom. from a reputed university.		

		Key Expert 4 GPR Process Expert (Governance domain)	Master's Degree from a reputed university in IT field.	B.E/B.TECH Degree in CS/IT/Electronics/Electronics and Telecom. from a reputed university.	<b>This flexibility in education qualification will allow the prospective firm to propose best profiles as per the skill requirement against the criteria specified in the RFP.</b>	No change
		Key Expert 6 (GPR Technical Expert)	Master's Degree from a reputed university in IT field.	B.E/B.TECH Degree in CS/IT/Electronics/Electronics and Telecom from a reputed university.		No change
4	29	10.1	Power of Attorney to sign the Proposal	—	we would like to understand whether Board Resolution copy signed by CA would be acceptable as Power of Attorney.	No change
5	123	23.1	Limitation of Liability (LoL)	—	we understands that the revised clause as per corrigendum still refers to uncapped liability as the Limitation of Liability cap for damage to property only. We would thus like to seek clarity on whether there is any liability for damage to Third Parties caused by the Consultant or any person or firm acting on behalf of the Consultant in carrying out the Services.	No change
6	109	GCC 25	Accounting, Inspection and Auditing	—	we would like put forward the following suggestions for this specific clause -  a. If an audit is contemplated to be conducted by an external/third party auditor, we would require such a third party to sign an NDA with us (in a format suggested by us  b. In case of any issues related to the contract termination or ineligibility there should be a scope for further discussion at the time of finalizing.	No change

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7	36	Part B: Evaluation Criteria	<p>Specific experience of the Consultant (as a firm) relevant to the Assignment: [10]</p> <p>a) Successfully completed atleast three similar business processes reengineering assignments in India within previous ten years.[2]</p>	<p>Specific experience of the Consultant (as a firm) relevant to the Assignment: [10]</p> <p>a)Must have been engaged in minimum 3 similar business processes reengineering assignments in India within previous ten years.[5];</p> <p>Successfully completed atleast one similar business processes reengineering assignments in India within previous ten years.[1]</p> <p>Work order and completion certificate/ phase completion certificate(ongoing project) to be provided.</p>	<p>we would like to wholeheartly thank the Directorate of Information Technology for addressing our concern regarding furnishing details on completed business processes reengineering assignments in India and <b>replacing the same with ongoing/completed assignments within the previous ten years.</b> However, we have the following set of queries pertainig to the revised criteria -</p> <p><b>a) i.</b> Since the first criteria specifies requirement of "<b>minimum 3</b> similar business processes reengineering assignments in India within previous ten years", we would like to know <b>how many such assignments would be sufficient</b> to fetch full marks (5) in this regard.</p> <p><b>a) ii.</b> Since the sub-component of the first criteria specifies "Successfully completed <b>atleast one similar business processes</b> reengineering assignments in India within previous ten years." - <b>we would like to know if any of the above mentioned projects can be furnished to match this criteria or fresh credentials would be required to fetch full marks (1).</b> We would also like to know <b>how many such assignments would be sufficient</b> to fetch full marks in this criteria <b>(1).</b></p>	<p>It is mentioned.</p> <p>From the above mentioned projects, it may be furnished to match critiria .</p>

b) At least one completed assignment should be for improved delivery of public services by public sector entity(s) and/or government department(s). [2]

c) Established track record of analysis, simplification and redesign of governmental processes in the context of Indian public sector [4].

d) Proven ability to work closely with multiple government departments, and effectively coordinate with diverse agencies. [2]

b) At least one assignment should be for improved delivery of public services by public sector entity(s) and/or government department(s). [2]

c) removed.

d) Proven ability to work closely with multiple government departments, and effectively coordinate with diverse agencies. [2]

For less than 6 departments: 1 marks  
For greater than or equals to 6 departments: 2marks

**b)** Since the second criteria specifies requirement of "**At least one assignment** should be for improved delivery of public services by public sector entity(s) and/or government department(s)", we would like to **know how many such assignments would be sufficient** to fetch **full marks (2)** in this regard.

**d)** Since the third criteria specifies "For less than 6 departments: 1 marks; For greater than or equals to 6 departments: 2marks" we would like to clarify if the Department is looking at **ONE SINGLE ASSIGNMENT involving coordination with more than 6 departments to fetch full marks (2) or a mix of multiple projects would also be considered.**

**In case of the requirement of multiple projects, please specify how many such assignments would be sufficient to fetch full marks in this criteria (2).**

As mentioned

No such ceiling, for e.g one assignment with 6 or more than 6 departments, will qualify max. mark, multiple assignments collectively with total 6 departments or more than 6 dept., will qualify max. mark