

A sealed tenders is invited for AMC of 3(three) nos. of Photocopiers of the Tripura State Computerisation Agency, (A Society of Directorate of Information Technology, Govt. of Tripura) , ITI Road, Indranagar

**Format for quoting rate is given below:-**

<b>Sl. No</b>	<b>Name of work</b>	<b>Qty.</b>	<b>AMC Rate/ Year with spare parts</b>	<b>AMC Rate/ Year with-out spare parts</b>
1	2	3	3	4
1	AMC of Photocopier Make: - SHARP Model: - AR5520 D	3 (Three) nos.		

**Terms & Conditions:-**

- 1 The rates are inclusive all levies/taxes/freights etc.
- 2 The number of machines may increase or decrease as per requirement.
- 3 The faulty machines must be repaired within 24 hrs of receiving of the complain, failing which, a backup replacement shall be provided till the machine is repaired, failing which an amount of ₹300/- per day will be deducted from the contract amount.
- 4 The AMC charge will be released only after successfully completion of the contract period and on satisfactory service.
- 5 The agency must be authorized service provider of the product.
- 6 Authority will not bear any travelling, boarding and lodging expenses.
- 7 The interested tenderers may drop the tenders at the office of the undersigned on or before 10<sup>th</sup> November by 3 P.M.

(Vikas Singh, IAS)  
Member Secretary,  
Tripura State Computerisation Agency