1. Implementation of eOffice

The eOffice is a Mission Mode Project under the flagship Digital India (DI) programme. It is aimed to conduct the office procedures electronically for a simplified, responsive, effective and transparent working in government offices. eOffice (eFile) has been implemented at 4 offices namely DIT, Directorate of Industries & Commerce, GA(P&T) and Home. Knowledge Management System (KMS) is implemented at DIT and Department of Planning & Co-ordination. Implementation is in-progress at 4 offices namely Department of GA(SA), Directorate of Skill Development, Finance and TIDC.

2. Awareness Programme on Digital Payment

Directorate of Information Technology (DIT) has conducted an awareness program on Digital payment at Conference Hall of IT building on 17th and 18th July, 2018.49 officials from various State Govt. Directorates attended the program. Officials of DIT also conducted a seminar and awareness program on digital payment and digital India initiatives at M.B.B. college, Agartala on 6th September 2018. The seminar was attended by 112 students and 10 professors. A presentation was made on all the key modes of digital payments; Banking Cards(credit/debit), Unstructured supplementary service data (USSD), Aadhaar enabled payment system (AEPS), Unified payments interface (UPI), mobile wallets, Bank prepaid cards, Point of Sale (PoS), Internet banking, Mobile Banking, Micro ATMs, Bharat interface for money (BHIM), Bharat bill payment system (BBPS). Objective of the session was to sensitize the attendees on different digital payments initiatives of Govt. of India and benefits of them in day to day life of citizens. Benefits of the digital modes of payments accruing to citizen were explained to participants. Demonstration of Digital payments products along with BHIM (Bharat Interface for Money) were also given to participants. Benefits of onboarding onto BBPS platform for the utility service providers and also the customers were explained to the participants. Progress of Digital Payment in Tripura and priority actions for promoting Digital payments were also discussed with the participants.

3. Updates on DigiLocker

Digi Locker is an initiative of Ministry of Electronics & Information Technology (MeitY), Govt. of India (GoI), launched on July 1, 2015. The thrust of DigiLocker is to promote the vision of paperless governance, thus enabling any citizen to produce requisite documents any time anywhere in electronic form. DIT has initiated the integration of DigiLocker with e-District and work is in progress. In addition,
Integration of 10 numbers of services of various departments have been submitted to Digilocker team for integration.

4. Updates on UMANG

UMANG (Unified Mobile Application for New-age Governance) is one of the key initiatives under the Digital India program to develop a common, unified platform, mobile app to facilitate a single point of access to major services offered by Central and State Government departments. In the Govt. of Tripura, 4 services (Electricity & TNGCL Bill through BBPS, Soil Health Card, eRaktkosh) are onboarded and 21 no. departmental services have been submitted to UMANG team for integration in UMANG platform. At present integration of Online Rent Management sites (SHQ, All DMs, All SDMs, All BDOs) through SWAN. Using these SWAN PoP, 244 numbers of various Departmental offices are also connected for Internet Services (NICNET). Now, in Tripura, no left-out block is available to be connected under SWAN and hence we have achieved 100% SWAN coverage in Tripura up to Block level.

5. Digital Connectivity Status across the State

5.1 Agartala City Area Network (ACAN)

Under ACAN, 23 office complexes at Agartala have been connected through optical fiber cable having backbone with minimum 1 Gbps capacity. Till date, 67 directorate level offices of various departments have been connected. IP phones have been provided to senior officials of Govt. of Tripura for voice communication.

5.2 SWAN Coverage

All DMs, SDMs and BDOs offices were initially connected through 2 Mbps leased lines. However, in view of increase in usage of the network, the bandwidth has been upgraded to 4/8/10/100/1000 Mbps depending on the requirement. As on September 2018, total 84 SWAN Point of Presence (PoP) have been setup to connect 91
3 more will be commissioned. For remaining nodes, there is dependency on BSNL dark fiber which is yet to be made available by BSNL. Further, the State Government has requested DoT to consider new 40 nodes which have come out due to administrative reorganization by the State Government.

5.6 BharatNet Coverage

BharatNet is being implemented by Bharat Broadband Network Ltd. (BBNL), a Govt. of India Enterprise. The objective of the project is to connect all the Gram Panchayats (GPs) with high speed Broadband through optical fiber cable (OFC). The project is being executed through RailTel, a Govt. of India Enterprise. As intimated by BBNL, Internet services at GPs/VCs will be provided by Bharat Sanchar Nigam Limited (BSNL), a Govt. of India Enterprise. Execution of BharatNet project in Tripura is going in advance stage. At present, there are 1178 GP/VCs and 58 Blocks in Tripura. Out of 1178 GPs/VCs, total 441 GPs/VCs have been connected.

5.7 Mobile Coverage

The total mobile connectivity coverage at Tripura is around 35.5 lakhs. BSNL has provided 4.10 lakhs mobile connections. Other Telecom operators namely, Reliance JIO has provided around 3.32 lakhs connections, Idea has provided around 3.31 lakhs connections, Vodafone has provided around 4.38 lakhs connections and Bharati Hexacom Ltd has provided 20.39 lakhs mobile connections in Tripura.

5.8 Tripura State Data Center

Tripura State Data Center (TSDC) was operational 24x7 basis since 24th Dec 2010. Currently, around 80 applications and around 120 websites of different State Govt. Departments/organizations are hosted and running from TSDC. TSDC is providing Cloud services to different Departments.

6. Digital Seva (e-District)

Digital Seva (e-District) online service delivery platform is now offering 23 services of various departments in the State, including one launched recently. Citizens can now apply for services online by accessing Digital Seva portal at http://edistrict.tripura.gov.in from home. Work is in progress to onboard more services under the online platform. The latest inclusion, “Registration of trees under Joteland” service has been launched under e-District platform by Shri. Mevar Kumar Jamatia, Hon’ble Minister of Tribal Welfare & Forest Department on 27th September 2018.

Fig: 2 – Inauguration of Registration of trees under Joteland
7. **MyGov Tripura and S3WaaS**

Hon’ble CM of Tripura, Shri Biplab Kumar Deb launched various digital initiatives for the state of Tripura. The Vision document for Digital North East 2022 has been released by Shri. Ravi Shankar Prasad, Hon’ble Minister of Law & Justice and Electronics & Information Technology, Government of India on 11th August, 2018 at Guwahati. In this occasion Hon’ble CM of Tripura launched various digital initiatives for the state of Tripura.

The landmark initiative of launching MyGov Tripura portal (https://tripura.mygov.in/) is one of such initiative which shall provide a robust citizen engagement platform to the citizens of Tripura for engaging with the State Government in a more cohesive manner thereby ushering in good governance in the state of Tripura.

Hon’ble CM also announced that it was a moment of immense pride that Tripura became the first state in North East India to have 100% state district administration websites as per the S3WaaS (Secure, Scalable and Sugamya Website as a Service) framework. This shall make these websites more citizen friendly and also enhance its safety, reach and accessibility.

8. **CSC 2.0 setup across the State**

Under CSC 2.0, 1,064 nos. of CSC’s are registered with 858 nos. at GP level and 574 nos. of GP’s covered (atleast 1 CSC). Other services achieved are:

- i. 650 nos. of Tele law case registered.
- ii. 364 nos. of CSC BHIM merchant onboarded.
- iii. 3,070 nos. of Digi-pay transaction recorded in July - September 2018.
- iv. 8,744 nos. of Digital Seva Transactions recorded in July – September 2018.

9. **Digital Literacy**

Under PMGDISHA, 4 Training Partners and 423 Training Centers have been approved by CSCSPV. Till date around 43,567 number of students have been registered, 40,739 number of trainings are completed and certified candidates are 20,993. Out of eight districts, top performing district is Dhalai District with 12,130 numbers of students registered, out of which 11,931 numbers of training have been completed and certified candidates are around 8,216.
10. Capacity Building in IT and Digital Services

DIT has prepared the capacity Building Plan and Roadmap for year 2018-19 and it has been approved. Below are the various training programme successfully conducted during this quarter.

1. Basic computer training & Bharatnet to the Panchayat Secretaries and Tehsildars at Sepahijala ICT center on 16th – 19th July 2018. Total no. of 36 officials attended this programme.


3. Basic computer training & Bharatnet to the Panchayat Secretaries and Tehsildars at Khowai on 18th August 2018. Total no. of 12 officials attended this programme.

4. Basic computer training & Bharatnet to the Panchayat Secretaries and Tehsildars at Unakoti on 20th – 24th August 2018. Total no. of 66 officials attended this programme.

11. Software & Application Development

The in-house software development team constituted for developing CMS (Content Management System) based Govt. websites and small to medium size applications for various departments. In this quarter, two websites have been revamped for Department of Information & Cultural affairs and Directorate of Tourism. One application (OMs, Orders, Circulars) has been developed for Department of GA(P&T).

12. CM dashboard and Task Monitoring System

Hon’ble CM of Tripura, Shri Biplab Kumar Deb inaugurated the CM dashboard and Task Monitoring System at Secretariat building, Agartala on 27th August 2018 for monitoring various development issues on real time basis.

For any query / feedback, please send e-mail at itdept-tr@nic.in