1. Implementation of eOffice

The eOffice is a Mission Mode Project under the flagship Digital India (DI) programme. It is aimed to conduct the office procedures electronically for a simplified, responsive, effective and transparent working in government offices. The eOffice has been implemented at DIT and Directorate of Industries & Commerce. As on March’18, around 85 Government employees have been trained on eOffice process. Also, one 3 days classroom training (21st - 23rd March 2018) was conducted for 56 officials of the Directorate of Industries & Commerce. The eOffice (File Tracking System) is implemented in the Department of GA(P&T). Project is also initiated in the Department of GA(SA), Home and TIDC. eOffice implementation in the Govt. of Tripura received the award for the Usage of ICT in Rural Development at the Businessworld India Digital Summit Awards 2018 on 18th May 2018 at New Delhi.

2. Awareness Programme on Digital Payment

Directorate of Information Technology (DIT) has conducted an awareness program on Digital payment at Conference Hall of IT building on 12th June, 2018 at 11am. Twenty-nine (29) State Govt. Directorates were invited to attend the program. The session was attended by the Director IT, Joint Director IT along with other officials of DIT and twenty-five officials from various State Govt. Departments. A presentation was made on all the key modes of digital payments; Banking Cards, USSD, AEPS, UPI, mobile wallets, Bank prepaid cards, PoS, Internet banking, Mobile Banking, Micro ATMs, BHIM, BBPS. Objective of the session was to sensitize the attendees on different digital payments initiatives of Govt. of India and benefits of them in day to day life of citizens. Benefits of the digital modes of payments accruing to citizen were explained to participants. Demonstration of Digital payments products along with BHIM (Bharat Interface for Money) were also given to participants. Benefits of onboarding onto BBPS platform for the utility service providers and also the customers were explained to the participants. Progress of Digital Payment in Tripura and priority actions for promoting Digital payments were also discussed with the participants.
3. Updates on DigiLocker

DigiLocker is an initiative of Ministry of Electronics & Information Technology (MeitY), Govt. of India (GoI), launched on July 1, 2015. The thrust of DigiLocker is to promote the vision of paperless governance, thus enabling any citizen to produce requisite documents any time anywhere in electronic form. DIT has initiated the integration of Digilocker with e-District and work is in progress. In addition, integration of four numbers of services of Agartala Municipal Corporation with Digilocker platform is in progress.

4. Updates on UMANG

UMANG (Unified Mobile Application for New-age Governance) is one of the key initiatives under the Digital India program to develop a common, unified platform, mobile app to facilitate a single point of access to major services offered by Central and State Government departments. In the Govt. of Tripura, 4 services (Electricity & TNGCL Bill through BBPS, Soil Health Card, eRaktkosh) are onboarded and 21 no. departmental services have been submitted to UMANG team for integration in UMANG platform. At present integration of four numbers of services of Agartala Municipal Corporation in UMANG platform is in progress.

5. Digital Connectivity Status across the State

5.1 Agartala City Area Network (ACAN)

Under ACAN, 23 office complexes at Agartala have been connected through optical fiber cable having backbone with minimum 1 Gbps capacity. Till date, 67 directorate level offices of various departments have been connected. IP phones have been provided to senior officials of Govt. of Tripura for voice communication.

5.2 SWAN Coverage

All DMs, SDMs and BDOs offices were initially connected through 2 Mbps leased lines. However, in view of increase in usage of the network, the bandwidth has been upgraded to 4/8/10/100/1000 Mbps depending on the requirement. As on 30th June 2018, overall 85 SWAN Point of Presence (PoP’s), covering 91 sites (SHQ, DMs/ SDMs/ BDOs) have been connected through SWAN. Using these SWAN PoP’s, 244 numbers of various Departmental offices are connected with NICNET. BDO Laljuri Block has been connected with 2Mbps Lease Line under SWAN project covering all 8 Districts, 23 Sub-Divisions and 58 Blocks. Now, in Tripura, no left-out block is available to be connected under SWAN and hence we have achieved 100% SWAN coverage in Tripura.

5.3 HSWAN Coverage

Under Horizontal Extension of SWAN (HSWAN) project 101 offices have already been connected. Now 12 more offices have been connected. These offices have been connected for providing Data, Voice and Video services through RF (Radio Frequency), OFC (Optical fiber cable) and Ethernet Technology.

5.4 Tehsil Connectivity

The internet connectivity has been planned to be provided to 222 Tehsils. Internet connectivity to 23 Tehsils through optical fiber cable from nearest SWAN PoP (at DM/SDM/BDO Offices) having maximum distance up to 500 meter have been covered under eDistrict. BSNL has already provided internet connectivity to 50 Tehsils with land line broadband. So, total 73 Tehsils have been connected.
5.5 **Intra District OFC Network Coverage**

Intra district OFC network (USOF Funded) project was designed to create Optical Fiber Backbone for creating intra/inter district network connecting all DHQs and SDHQs (Blocks) in the State. The program envisages to lay OFC cable (at least 24 F underground) and provide 10 Gbps bandwidth. USOF envisages to use existing fiber and collocation facility for creation of this network to reduce CAPEX requirement. The bandwidth so created shall provide high speed connectivity within the State. In Tripura, 51 PoP’s were identified and presently 34 PoP’s have been Commissioned by RailTel and 3 more will be commissioned by end of next quarter. For remaining nodes, there is dependency on BSNL dark fiber which is yet to be made available by BSNL. Further, the State Government has requested DoT to consider new 40 nodes which have come out due to administrative reorganization by the State Government.

5.6 **BharatNet Coverage**

BharatNet (earlier NOFN) is being implemented in Tripura by Bharat Broadband Network Ltd. (BBNL), a Govt. of India Enterprise. The objective of the project is to connect all the Gram Panchayats (GPs) with high speed Broadband through optical fiber cable (OFC). The project is being executed through RailTel, a Govt. of India Enterprise. As intimated by BBNL, Internet services at GPs/VCs will be provided by Bharat Sanchar Nigam Limited (BSNL), a Govt. of India Enterprise. Execution of BharatNet (earlier NOFN) project in Tripura is going in advance stage. At present, there are 1178 GP/VCs and 58 Blocks in Tripura. Out of 1178 GPs/VCs, total 381 GPs/VCs have been connected in FY 2017-18. 106 GPs/VCs are planned to be commissioned through Satellite Link. So, total 394 GPs/VCs have been connected.

5.7 **Mobile Coverage**

The total mobile connectivity coverage at Tripura is around 34.87 lakhs. BSNL has provided 3.48 lakhs mobile connections. Other Telecom operators namely, Reliance JIO has provided around 3.32 lakhs connections, Idea has provided around 3.31 lakhs connections, Vodafone has provided around 4.38 lakhs connections and Bharati Hexacom Ltd has provided 20.38 lakhs mobile connections in Tripura.

5.8 **Tripura State Data Center**

Tripura State Data Center (TSDC) was operational 24x7 basis since 24th Dec 2010. Currently, around 80 applications and around 120 websites of different State Govt. Departments/organizations are hosted and running from TSDC. TSDC is providing Cloud services to different Departments.

6. **Digital Seva**

Digital Seva (e-District) online service delivery platform is now offering 22 services of various departments in the State out of which 4 services have been launched in this quarter. Accounting System (eGRAS) and CSC e-Wallet have already been integrated with Digital Seva portal. Citizens can now apply for services online by accessing Digital Seva portal at http://edistrict.tripura.gov.in from home. Work is in progress to onboard more services under the online platform. Nominated for SKOCH award for Governance 2018.
7. Task Monitoring System

Task Monitoring System (TMS) is an online application which is developed and maintained by DIT. TMS will be used by the Chief Minister Secretariat, Pr. Secretary / Secretary, Director/HOD’s and one Nodal officer or any officer nominated by the departments to logged or create a task within a department or assigned to any department by the Chief Minister Secretariat/Pr. Secretary. This will give a high-level view of the task or work which is being done by each department. There are 3 levels of user access in TMS. Level 1 – which is the O/o of the CM Secretariat, Level 2 – All Principal Secretaries and Secretaries and Level 3 – All Directors/HOD/Nodal Officer. TMS is accessible at http://164.100.127.26/tms/ and DIT has shared the credentials to all departments. An inauguration workshop has been organized on 6th July 2018 at conference hall 3, Secretariat. Shri M. Nagaraju, IAS, Shri Salil Das, Director IT, Shri Bidyut Datta, Jt. Director IT and officials of various departments were present in the workshop.

8. Configuration of NAS or Common Drive at Secretariat Office

NAS or common drive is a joint initiative of NIC, Tripura and DIT. Common drive using WINSCP will be installed in the PC of the designated officials in the Secretariat Office for each department. Presently, the access is provided only to the Principal Secretary/Secretary and PA’s for each department. In the pilot phase it is implemented for some departments viz. Education, Finance, Industries & Commerce, Planning & Coordination, Home, General Administration, PWD and LAW. The common drive can be used by the officials to share (upload and download) the documents internally within the departments. New access to the common drive should be requested to DIT.

9. CSC 2.0 setup across the State

Under CSC 2.0, 970 nos. of CSC’s are registered with 758 nos. at GP level and 571 nos. of GP’s covered (atleast 1 CSC). Other services achieved are:

i. 305 nos. of Tele law case registered.
ii. 318 nos. of CSC BHIM merchant onboarded.
iii. 6154 nos. of Digi-pay transaction recorded in April - May 2018.
iv. 15039 nos. of Digital Seva Transactions recorded in April – May 2018.

10. Digital Literacy

On 15th June 2018, Hon’ble PM interacted with PMGDISHA beneficiaries through VC. Four District. connected through VC including VLEs and few beneficiaries, approximate 20 CSCs watch the event from their CSCs with Village people. Few CSC VLEs distributed PMGDISHA certificate on that Day. On 20th June 2018, Hon’ble PM interacted with farmers through CSCs. Approx. 30 CSCs organized the event from all district and around 200 farmers have been gathered in all CSCs for watching the PM’s event.
DIT has prepared the capacity Building Plan and Roadmap for year 2018-19 and it has been approved. Information Security Management for the Govt. Officials dealing with IT Security system will be held in the month of July 2018. A training programme under “Capacity Building in IT and Digital Services (Including Digital Payments, GST and Soft Skills)” project for State Government Officials in NER proposed by NIELIT, Agartala has been funded by Ministry of DONER, Govt. of India. So far 200 government employees of various departments of Govt. of Tripura were trained by NIELIT, Agartala. DIT is coordinating the programme on behalf of the State Government.

12. Software & Application Development

The in-house software development team constituted with 5 team members under DIT for developing CMS (Content Management System) based Govt. websites and small to medium size applications for various Line Departments have launched 4 application software and 4 CMS based websites during this quarter. The applications are, 100 Days Monitoring System for Planning Dept., Online Application for Wi-Fi Facility at Secretariat, MIS Application for Forest Dept., Online Monitoring Mechanism for SPV Power Plant for TREDA. The new websites have been developed for ARDD, BBMC, Bio-technology Council and Horticulture.

13. Wi-Fi Connectivity at State Secretariat

The Wi-Fi connectivity setup at Tripura State Secretariat is a new initiative in the year 2017-18 and it has been completed in time. The primary objective of this Wi-Fi connectivity initiative is to strengthen the convenience and ease of integration with network components across the Government offices at State Secretariat. Also, online registration for availing Wi-Fi facility in the state secretariat is available at http://dit.tripura.gov.in/ under Register for Secretariat Wi-Fi.

For any query/feedback, please send e-mail at itdept-tr@nic.in