

Corrigendum Document

Dated: 30<sup>th</sup> March 2016

FOR

**Appointment of an Agency**

**for**

**Operation and Maintenance Support of  
Tripura State Data Centre (TSDC)**

**Tender No.F.7(1)/TSCA/SDC/2015/**

**05 March 2016.**

ISSUED BY

TRIPURA STATE COMPUTERISATION AGENCY (TSCA)

(A SOCIETY OF DEPARTMENT OF INFORMATION TECHNOLOGY, GOVERNMENT OF TRIPURA)

ITI ROAD, INDRANAGAR, AGARTALA, TRIPURA

With reference to the Request For Proposal (RFP) document published on 5<sup>th</sup> March 2016 (Tender reference number F.7(1)/TSCA/SDC/2015 Dated 5<sup>th</sup> March 2016) for Appointment of an Agency for Operation and Maintenance Support of Tripura State Data Centre, this corrigendum is being issued with the following amendments in the tender document with immediate effect:

<b>Page/ Clause</b>	<b>Existing</b>	<b>Revised</b>
Page-16/ Section III Table 1 Sl no-7	<p>The bidder (prime) should submit valid letter from the OEMs confirming following:</p> <p>Authorization for bidder Confirm that the products quoted are not end of life products Undertake that the support including spares, patches for the quoted products shall be available for next 1 years from date of acceptance.</p> <p>OEM include:</p> <ul style="list-style-type: none"> <li>o Compute Infrastructure</li> <li>o Networking Infrastructure</li> <li>o Storage Infrastructure</li> <li>o UPS</li> <li>o PAC</li> <li>o DG set</li> <li>o Fire detection &amp; Suppression</li> <li>o Surveillance</li> </ul>	Deleted.
Page-18/ Section IV 4.1.D.	The selected bidder has to arrange support/ subscription for the items indicated at section “5.3 List of Software under Scope of Work” wherever required.	The selected bidder has to arrange support/ subscription for the following software items only among the list of software indicated at section “5.3 List of Software under Scope of Work”

		<p>i) Red Hat Ent Linux (RHEL) – 1 No  ii) Red Hat Ent Linux Advance Platform (RHEL AP) – 1 No  iii) Antivirus – iSheriff – 60 Nos  iv) HP UX 11i – 1 Nos</p> <p>Bidders have to quote in Financial Bid: Schedule cost of IT software (Schedule 5) for the above mentioned softwares only.</p>
Page-18/ Section IV 4.1.F	Bidders can propose onsite stock of items/parts for IT and Non-IT components to protect the SLA commitment at the cost of State. In that case, list of such item/parts should be clearly indicated in technical bid and their price should only be indicated in Financial bid in separate table.	Bidders can propose onsite stock of spare items/parts for IT and Non-IT components to protect the SLA commitment at the cost of State. In that case, list of such spare item/parts should be clearly indicated in technical bid and their price should only be indicated in Financial bid in separate table. Bidder can also propose onsite stock of spare items/parts for IT and Non-IT components to protect the SLA commitment at the cost of Bidder (in that case, price of spare items/parts should not be indicated in Financial bid). After using any spare items/parts from the State owned stock, the same spare items/parts need to be arranged by selected Bidder at the cost of Bidder within 2 weeks to maintain the stock position.

<p>Page-88/ Section IX Format 3 SI No 9</p>	<p>The bidder (prime) should submit valid letter from the OEMs confirming following: Authorization for bidder Confirm that the products quoted are not end of life products Undertake that the support including spares, patches for the quoted products shall be available for next 1 years from date of acceptance. OEM include:</p> <ul style="list-style-type: none"> <li>o Compute Infrastructure</li> <li>o Networking Infrastructure</li> <li>o Storage Infrastructure</li> <li>o UPS</li> <li>o PAC</li> <li>o DG set</li> <li>o Fire detection &amp; Suppression</li> <li>o Surveillance</li> </ul>	<p>Deleted.</p>
<p>Page-18/ Section IV 4.1.A</p>	<p>The selected bidder/DCO has to deploy an onsite team comprising of the resources indicated at section “4.4 Required Resources”.</p>	<p>The selected bidder/DCO has to deploy an onsite team comprising of the resources indicated at section “4.14 Required Resources”.</p>

Page-46/ Section VI		<p>Added new clause,</p> <p><b>6.10 SLA for onsite Required Resources:</b> The selected bidder/DCO has to take written approval from the State before deployment of any manpower resource (first time/ replacement) for the onsite team. Any replacement of onsite manpower resource need to complete in zero (0) day gap else per day penalty will be applicable as per following rate,</p> <p>Project Manager/Project In-Charge – ₹5000/- per day Technical Expert – Data Centre Physical Infrastructure – ₹3000/- per day Storage Administrator/Expert – ₹3000/- per day Network Administrator/Expert – ₹3000/- per day Security Administrator/Expert – ₹3000/- per day Oracle Database Administrator – ₹3000/- per day SQL Database Administrator – ₹3000/- per day System Engineer – ₹3000/- per day Infrastructure Support Engineer – ₹1000/- per day NOC Engineer – ₹1000/- per day Helpdesk Staff – ₹1000/- per day Physical Security - ₹500/- per day</p>
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