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Tel / Fax: 0381 – 235 5751

e-Mail: <u>itdept-tr@nic.in</u> Website: https://dit.tripura.gov.in

GOVERNMENT OF TRIPURA DIRECTORATE OF INFORMATION TECHNOLOGY

IT Bhavan, ITI Road, Indranagar, Agartala - 799 006, Tripura.

20th April, 2021

Memorandum

Subject: - Action Plan for the month of April, 2021 in connection to point no. 6 of List of IT Media Action Points

Updated status regarding the following projects of the IT Directorate would be uploaded in the social media (facebook, twitter) & website (dit.tripura.gov.in) of the department. Schedule for sharing post in social media regarding the same for the month of April, 2021 is given below:-

SL No	Date of Sharing Post (tentative)	Topic
1	17.4.2021	Application Development
2	19.4.2021	Tripura State Data Center (TSDC)
3	20.4.2021	State Wide Area Network (SWAN)
4	23.4.2021	Common service Center (CSC)
5	23.4.2021	CSC Grameen e-Store
6	26.4.2021	Aadhaar Seva Kendra
7	27.4.2021	Krishi Vigyan Kendra (KVK) Tele Consultation by CSC
8	28.4.2021	Tele-Law programme of CSC
9	29.4.2021	CSC Wifi Choupal
10	30.4.2021	Digital Seva transactions and Digipay transactions of CSC
11	30.4.2021	Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)

The content of the topics for the purpose of sharing posts are attached as Annexure-I.

(Naresh Babu N, IFS) Director, IT

Govt. of Tripura.

To:

Smt. Moumita Saha, Senior Informatics Officer, IT, Govt. of Tripura for compliance.

Copy to:

- 1. The Secretary, IT, Govt. of Tripura for kind information.
- 2. The Director, Directorate of Information & Cultural Affairs, Govt. of Tripura.

The content of the topics for the purpose of sharing posts in the social media (facebook, twitter) of Directorate of Information Technology (DIT), Govt. of Tripura for the month of April, 2021

Application Development

More than 100 websites and 17 applications of various Department/Organisation of the State have been developed by Directorate of Information Technology (DIT), Govt. of Tripura as on date as a tool to reach out to the citizens. More numbers of development of websites and application are also in progress. 94 numbers of websites of various State Govt. Departments/Directorates/ Organisations/ Colleges of Tripura including the State Portal of Tripura are being maintained by DIT.

Tripura State Data Center (TSDC)

Tripura State Data Center (TSDC) was operational 24x7 basis since 24th Dec 2010. TSDC is providing data centre services/cloud service to different Departments/Organizations/Offices for hosting, running and storing their applications for delivering services to citizens. Currently, around 66 applications and around 134 websites of different State Govt. Departments/Organizations are hosted and running from TSDC. Work is in progress to shift TSDC to new Data Center at IT Bhawan.

State Wide Area Network (SWAN)

Under State Wide Area Network (SWAN) coverage, all DMs, SDMs and BDOs offices were initially connected through 2 Mbps leased lines. However, in view of increase in usage of the network, the bandwidth has been upgraded to 4/10 Mbps depending on the requirement. Till 31st March, 2021, total 84 SWAN Point of Presences (PoP) has been setup to connect 91 sites (SHQ, all DMs, all SDMs, and all BDOs) through SWAN. Using these SWAN PoPs, 427 numbers of various Departmental offices are also connected for Internet Services (NICNET). 100% SWAN coverage has been achieved in Tripura up to Block level.

Common Service Centres (CSCs)

CSCs have been envisaged as the primary delivery channel for the citizen centric services of e-Governance initiatives under Digital India Programme. Through CSCs various B2C services are made available online includes like eDistrict services, Banking Service, Insurance, Utility Bills payment etc. As on 31st March, 2021, total 1998 numbers of Common Service Centers (CSC's) have been registered across all the 8 districts of Tripura. Out of 1988 numbers of CSC's, 1648 numbers of CSC's are at Gram Panchayat (GP) level. CSCs are managed by VLE (Village Level Entrepreneurs).

CSC Grameen e-Store

Common Service Center (CSC) Grameen e-store is a ground-breaking e-Commerce initiative by CSC SPV to promote digital ordering and delivering safely to the consumer doorstep. Till

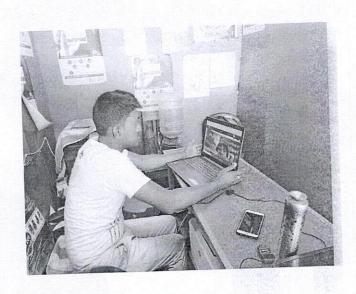
31st March, 2021, 986 numbers of VLEs have been registered in CSC Grameen e-store across Tripura. 670 nos. of orders have been made in the month of March, 2021 with value of Rs. 11,31,000/-. 600 nos. of e-stores have started delivering products to the rural areas of the State. One VLE from West Tripura district has won a mobile phone for setting Grameen e-store in his Village and for registering more than 200 unique customers in March 2021.

Aadhaar Seva Kendra

State Level Aadhaar Seva Kendra(ASK) has been setup in September, 2020 at CSC State office at Ground Floor, UD Bhawan, Sakuntala Road, Agartala, Tripura and the enrolment process are going on smoothly by maintaining the social distance and other safety measures. District Level ASKs have been setup in four districts (DM Office West, DM office Unakoti, DM Sepahijala & BDO Kalyanpur) in the month of January, 2021. Remaining four district ASKs will be starting from April, 2021. Till 31stMarch, 2021, the Aadhaar update count is 14556.

Krishi Vigyan Kendra (KVK) Tele Consultation

Commomn Service Center (CSC) is providing KVK Tele Consultation Service to farmers through CSC Tele consultation Platform. Its purpose is to provide eDelivery of Krishi Vigyan Kendra (KVK) Services through its rural access points. Now, KVKs are providing following services through CSCs: a) Capacity development of farmers on modern agriculture technologies b) Providing farm advisories by using ICT on varied subjects of farmer's interest. It is very beneficial as farmers can avail the benefits within the village. As on 31st March 2021, more than 800 nos. of KVK Consultations have been recorded.



Tele-Law programme

The Government of India has launched 'Tele-Law' programme with an aim to provide legal aid services in rural areas through digital technology in 20th April, 2017. The project initiates to connect citizens with lawyers by the Para-Legal Volunteers stationed at identified panchayats through the Common service Centers (CSCs).

11,879 numbers of Tele Law Cases had been registered and more than 11,000 legal advices had been provided through CSCs in Tripura till 31st March, 2021. This e-interaction between lawyers and people was provided through the video-conferencing infrastructure available at the CSCs.

CSC Wifi Choupal

An aspiring initiative of CSC e-Governance Services India Ltd. in form of CSC Wi-Fi Choupal is introduced for development of digital infrastructure in the villages as 'Digital Village'. The initiative focuses on enhancement of internet connectivity at Gram Panchayats (GPs) through utilization of Bharat Net Infrastructure. Under Bharat Net project, 500 GPs had already been covered in the Network Monitoring System (NMS). 1,398 (Govt. connections-993 and private connections-405) nos. of Fiber to the Home (FTTH) connections had been already deployed till 31^{st} March, 2021.





Digital Seva transactions and Digipay transactions of CSC

CSC-SPV in collaboration with National Payment Corporation of India (NPCI) and IndusInd Bank has launched Aadhaar Enabled payment System (AePS) at all CSC locations across the country. The purpose is to achieve inter-operability between banks for Aadhaar based payment transactions. The DIGIPAY application will enable CSCs to cater the need of financial services in far flung and banking deprived areas of the country. 35,730 nos. of Digipay transactions had been recorded with value of Rs. 9,11,27,360/-in Tripura during January to March, 2021. 1,07,525 nos. of Digital Seva transactions have been recorded with value of Rs. 11,36,69,224.10/- from December, 2020 to February, 2021.

Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)

Government of India has introduced its flagship Digital Literacy Programme, "Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)" in February, 2017. The Scheme envisages to make six crore persons in rural areas, across States/UTs, digitally literate, reaching to around 40% of rural households by covering one member from every household where there is no digitally literate person.

Under PMGDISHA scheme, 1167 nos. of Training Centers have been approved by CSC-SPV. 1,76,034 nos. of students had been registered, 1,21,652 nos. of trainings had been completed and 93,834 nos. of students had been certified till 31st March, 2021.