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GOVERNMENT OF TRIPURA

DIRECTORATE OF INFORMATION TECHNOLOGY

ITI Road, Indranagar, Agartala – 799006

10th December November '2020

To
The Director
Information & cultural Affairs
Govt. of Tripura

Sub: - Publication of quarterly brochure highlights the achievement of the State Government for distribution among the incoming passengers at MBB Airport.

Sir,

With reference to your letter No.F.97 (90)-ICA/2020/PUB/ dated 11/09/2020 regarding the subject cited above, I am sending herewith the Achievement Report (Septmeber'2020) pertaining to this office for your kind information and doing the needful please.

Yours faithfully

Enclo: - As stated

(S Das)
Director, IT
Govt. of Tripura

Copy to:-
The Special Secretary, ICA Dept, Govt. for Tripura for kind information.

Achievements Report upto September' 2020

1. Background:

The Directorate of Information Technology has taken several initiatives to improve the IT infrastructure and e-Governance applications in Tripura. Some major initiatives are given below: Tripura IT/ITeS Policy & Roadmap, 2017 and Tripura IT Incentive Scheme, 2017 have been notified keeping in vision "Development of infrastructure and human capital for service delivery in a simplified and convenient manner for the benefit of citizen and catalysing IT based employment generation by positive interventions.

2. Digital Connectivity status across the State:

Under **SWAN** (State Wide Area Network) coverage, all DMs, SDMs and BDOs offices were initially connected through 2 Mbps leased lines. However, in view of increase in usage of the network, the bandwidth has been upgraded to 4/8/10/100/1000 Mbps depending on the requirement. As on date, total 84 SWAN Point of Presences (PoP) have been setup to connect SHQ, all DMs, all SDMs, all BDOs through SWAN.

Under **Horizontal Extension of SWAN** (HSWAN) project around 382 no. of offices have already been connected for providing data, voice and video services through RF (Radio Frequency), OFC (Optical fiber cable) and Ethernet Technology.

BharatNet is being implemented by Bharat Broadband Network Ltd. (BBNL), a Govt. of India Enterprise. The objective of the project is to connect all the Gram Panchayats (GPs) with high speed Broadband through optical fiber cable (OFC). At present, there are 1178 GP/VCs and 58 Blocks in Tripura. Out of 1178 GPs/VCs, around 680 GPs/VCs (including pilot) have been connected under BharatNet.

3. Tripura State Data Centre (TSDC):
TSDC established in December 2010, provides data centre service to different Departments/Organizations for hosting, running and storing their applications, etc for delivering services to citizens. TSDC has implemented Cloud Technology solution in 2016 and started offering Cloud services to State Departments. Around 105 websites and 62 applications are hosted in TSDC. Work is in progress to shift TSDC to new Data Center at IT Bhawan.

4. Digital Transformation of Government Services across the State:
Digital Seva (e-District) Project: eDistrict project has been implemented in the State to deliver citizen centric services online. Citizen can make online application and receive digital

signed certificate/ output online. Currently, 24 services are operational under eDistrict online platform. E-District services are integrated with Digital Signature (DSC), SMS gateway, payment gateway, CSC, CSC wallet, UMANG, DigiLocker etc. Work is in progress to on-board more services.

eOffice:-eOffice is a digital workplace solution introduced in the State with the vision to achieve Simplified, Responsive, Effective and Transparent paperless working in Government office. At present, 14 (fourteen) Departments/Organization/Offices have implemented eOffice in the State Government using the File Tracking System/ File Management System modules.

Mukhyamantri Yuba Yogayog Yojana: - This scheme provides grant of ₹ 5000/- to each final year college students for purchase of smartphones with a view to empower them digitally and help them leverage the advantages of an interconnected world. As per the eligibility criteria of this scheme, total 8893 final year college students of 38 Colleges/Institutes/Tripura University from across the State applied for the scheme during the academic year 2019-20. Out of 8893 applicants, 7286 applications have been approved in the National Scholarship Portal. Payment has been made to 7286 students as on date.

Updates on CSC Setup across the State: Common Service Centers (CSCs): CSCs have been envisaged as the primary delivery channel for the citizen centric services of e-Governance initiatives under Digital India Programme. Apart from e-Governance Services, CSCs are also providing other B2C services like Banking Service, Insurance, Utility Bills payment etc.

CSC Status in Tripura Registered CSCs – 1227 (GP/VC level-1015, Urban-212)

GP/VC Covered – 850 nos. Active CSCs – 969 nos.
Some of the CSC Services are: eDistrict Services, Banking Services, Insurance Service, PM Fasal Bima Yojna, PAN Card, e-Municipality, Electricity bill etc.

Digital Literacy: Under PMGDISHA four Training Partners and 610 Training Centers have been approved till date. As on date around 111351 numbers of students have been registered, 73062 numbers of trainings are completed and certified candidates are 55175.

Software and Application Development: More than 75 websites and 17 application of various Department/Organisation of the State have been developed as on date as a tool to reach out to the citizens. More numbers of development of websites and application are also in progress.