

GOVERNMENT OF TRIPURA
DIRECTORATE OF INFORMATION TECHNOLOGY
ITI Road, Indranagar, Agartala – 799006

7th December '2020

To
The Secretary
Planning (P & C) Department
Government of Tripura

Sub: - Furnishing of Annual Action Plan 2020-21 and mid-term review of the issues & progress of the State Vision Document.

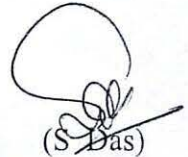
Sir,

Please find enclosed herewith 2(two) reports on the Annual Action Plan 2020-21 and mid-term review of the issues & progress of the State Vision Document of this Directorate for your kind information and doing the needful please.

Encl: - 1. Annual Action Plan 2020-21
2. Progress of the State Vision Document.

Copy to:-
The Secretary, IT, Govt. for Tripura for kind information.

Yours faithfully



(S. Das)
Director, IT
Govt. of Tripura

Information Technology: Annual Work Plan 2020-21

Sl. No	Items to be taken up / Things to be achieved	Physical Target	Financial Target (Rs. in crore)	Upto date achievement till 2 nd December, 2020
1	Distribution of Smart Phones	14312 nos.	7.50	As per the eligibility criteria of this scheme, total 8893 final year college students of 38 Colleges/Institutes/Tripura University from across the State applied for the scheme during the academic year 2019-20. Out of 8893 applicants, 7286 applications have been approved in the National Scholarship Portal. Payment has been made to 7286 students as on date. Fund released Rs.4.49 Cr. Expenditure incurred Rs.3.64 Cr.
2	e-Office: eFile would be implemented in DIT, Planning (P&C) Dept., O/o DM West. Later, more Department/ Directorate would be covered.	7 nos. of Department/ Directorate to be covered.	0.28	Implementation of e-Office is completed in DIT, Planning (P&C) Department, DM Office, West Tripura, Finance Dept & PWD (R &B) and also Taxes & Excise organisation. 5 nos. of Department/ Directorate on-boarded for eFile in 2020-21. Part payment to NICSi amounting to Rs.27.8 lakh was completed for present e-Office instance for 500 users.
3	Setting up of new Data Centre	Tripura State Data Centre (TSDC) will be shifted to new Data Center at IT Bhavan building. TSDC Operation & Maintenance (O&M) and Facility Management Service (FMS).	6.00	RFP has been floated for shifting "Tripura State Data Centre (TSDC) to new Data Center at IT Bhavan building & TSDC Operation & Maintenance (O&M) and facility management Services (FMS). However, due to ineligibility of the Bidders it RFP was cancelled. A fresh tender will be floated soon.
4	e-District Service	eSign would be implemented in eDistrict portal. 7 nos. of services to be on-boarded	0.75	eSign integration work is under progress. 24 services are already live till date. One Service, i.e., Registration of Co-operative Societies is in testing phase and six more services are in the pipeline. Fund released 0.34 Cr. Expenditure incurred 0.27 Cr.

5	Implementation of Startup policy	5 nos. of new Startup to be covered	1.80	A Standard Operating Procedure (SOP) has been published in the websites for disbursement of Incentive under IT/ITeS Start-Up Scheme, 2019. Applications in the prescribed format have been received from 5 Start-ups. Webinar has been conducted at regular interval with the students of NIT, TIT, ICFAI University along with local entrepreneurs and NASSCOM. With this Plan, the Government hopes to accelerate spreading of the Startup movement.
6	State Wide Area Network (SWAN) Operations and Maintenance (O&M), Facility Management Service(FMS)	Refresh all hardware once. TSWAN O&M and FMS. Lease Line (LL) payment.	10.52	Draft RFP for selection of Agency to replace old equipment and its O & M for 5 years has been put up for approval of SPAB. RFP has been floated for hiring Point to Point Leased Line Connectivity over Ethernet for Tripura State Wide Area Network (TSWAN) sites. Fund released 4.50 Cr. for SWAN FMS and expenditure incurred 2.67 Cr. for SWAN FMS.
7	Horizontal Extension of SWAN	15 Offices		SWAN connectivity has been extended in 16 offices.
8	Software Technology Park (STP) O&M		0.70	Operation & Maintenance of IT Bhawan is going on. Fund released 0.56 Cr. and expenditure incurred 0.42 Cr.
9	Website and application development	10 website / application		Development of 8 websites and 3 applications is in progress & requirement gathering is going on for 32 websites.
10	Managed Service Provider (MSP)	3 Services	2.00	Proposal for Managed Service Provider (MSP) has been prepared and send to FD for concurrence. An RFP is being prepared and placed to FD for concurrence.
11	Capacity Building (CB) programs	200 trainees	0.30	Service training conducted on e Office for about 100 Govt. officials. More training will be conducted under CB.
12	Maintenance of MyGov & Social Media		0.70	RFP for 3 rd Call was floated for selection of Agency for engaging manpower for implementation of MyGov Tripura. Evaluation in progress.

DIRECTORATE OF INFORMATION TECHNOLOGY

Midterm review of State Vision Document

Sl	Good Governance Issues	Progress
1.	e-Procurement/eTender: Remaining Offices/Departments/ organisations to be trained and enrolled.	Under e-procurement goods or services are purchased/hired via (https://tripuratenders.gov.in/) web portal by most of the Departments/Organisations/offices of the State in a transparent manner. Approximately, 115 Organisations/Departments/Offices were enrolled under this platform. Training one Procurements is being given as and when required by the concerned departments.
2.	eSupervision	With a vision to enable the Governance to ensure an effective monitoring of various development activities initiated/ taken by various department/organizations Task Monitoring System has been developed by DIT. Through this system effective monitoring is being done to complete the tasks on time and to increase transparency, enhance accountability and capacity of the Government.
3.	eOffice lite version for 500 users implemented in the state to improve the government functioning through more efficient, effective and transparent inter-government and intra-government transaction and processes <ul style="list-style-type: none"> ▪ To extend more numbers of Users and on boarding more departments. ▪ Infrastructure to be upgraded to extend more numbers of users. ▪ Fund requirements to be increased. 	As on date, 14 Departments/Organization/ Offices have implemented eOffice in the State using the File Tracking System/ File Management System modules with a total 508 users.
4.	e-District:	24 Numbers of high volume services are being provided through Digital Eva/e-District online platform (edistrict.tripura.gov.in). E-District services are integrated with Digital Signature (DSC), SMS gateway, email gateway, payment gateway, CSC, CSC wallet, UMANG, DigiLocker etc. More services have been planned to onboard under this platform.
5.	Providing a Smartphone to Youth of Tripura – starting with graduating youth and reaching other youths of Tripura in a phased manner under the Digital India vision of Prime Minister Narendra Modi.	Till date, As per the eligibility criteria of this scheme, total 8893 final year college students of 38 Colleges/Institutes/Tripura University from across the State applied for the scheme during the academic year 2019-20. Out of 8893 applicants, 7286 applications have been approved in the National Scholarship Portal. Payment has been made to 7286 students as on date.
6.	Building an advanced IT infrastructure up to the village level and ensure access to Internet throughout Tripura.	In terms of IT infrastructure, internet connectivity has been extended to 692 GPs/VCs out of 1178 GPs/VCs as of now. Common Service Centres (CSCs): CSCs have been envisaged as the primary delivery channel for the citizen centric services of e-Governance initiatives under Digital India Programme. Apart from e-Governance Services, CSCs are also providing other B2C services like Banking Service, Insurance, Utility Bills payment etc. As on date, there are 1738 registered CSCs spread across all the 8 districts of Tripura and 1060 CSCs covered under GP/VC. Citizens are getting eGovernance services online through these CSC. CSCs are managed by VLE (Village Level Entrepreneurs).

	Good Governance Issues	Progress
7.	Connecting all government departments and introducing e-governance for better performance.	Tripura State Wide Area Network (SWAN) acts as the backbone network for Govt. of Tripura connecting SHQ with DHQs, SDHQs, BHQs and TTAADC Hqtr. Currently, there are 84 SWAN point of presence (PoPs); covering 91 sites 382 offices were connected under Horizontal Extension of SWAN (HSWAN) project, out of which 40+ were connected in the last one year. TSWAN was setup in 2008. Equipment used in TSWAN needs to be replaced due to its obsolescence. Draft RFP for selection of Agency to replace old equipment and its O & M for 5 years has been put up for approval of SPAB. RFP has been floated for providing Point to Point Leased Line Connectivity over Ethernet for Tripura State Wide Area Network (TSWAN) sites.
8.	Linking the high quality study material and course content available with UGC to all students of Tripura through online portals like SWAYAM.	Student of Tripura University (A Central University), MMB University and some colleges can access to this SWAYAM website being connected to internet and through mobile app. This programme is initiated by Govt. of India and designed to achieve the three cardinal principles of Education Policy viz., access, equity and quality.
9.	Connecting all educational institutions to respective Universities via intranet.	National Knowledge Network (NKN) connectivity is extended at Tripura University (A Central University) and MMB University. Besides, most of the colleges are also having the provision of internet connectivity.
10.	Developing IT parks with state-of-the-art amenities in all major cities and towns. Launching a special programme to attract	2 (two) Software Technology Parks (STP) have been setup at Lichubagan Market Complex and another at IT Complex cum STP at Indranagar, Agartala to promote IT Industries in the State and also to create employment avenues to the IT educated youths.
11.	IT and ITES sector companies to set up businesses in the state.	With a vision to make Tripura, one of the top IT/ITeS start-up destinations in the North East by creating a culture of an entrepreneurship and Start-up ecosystem thereby transforming Tripura into a leading IT/ITeS Start-up Hub of North East by 2024. A Standard Operating Procedure (SOP) has been published in the websites for disbursement of Incentive under IT/ITeS Start-Up Scheme, 2019. Applications in the prescribed format have been received from 5 Start-ups. Webinar has been conducted at regular interval with the students of NIT, TIT, ICFAI University along with local entrepreneurs and NASSCOM. With this Plan, the Government hopes to accelerate spreading of the Startup movement.